

Date 6/12/2009 4:38:57 PM
Description TN 06.07 - ECG Test Finishes Prematurely
Manager ADMIN

Hot Tip Text

ECG Test Finishes Prematurely or Cable Not Found

The information in this Tech Note applies to:

- Universal ECG users

Problem:

Occasionally users of the Universal ECG while connected to the USB port will experience a "Finish" message where the ECG test will stop prematurely. This occurs often when the user desires a longer ECG session.

This is often caused by the fact that some PCs do not provide sufficient power.

Solution:

Some ports do not provide enough power for the Universal ECG. In this situation we recommend you use the supplied USB-DC power boost cable (P/N 5000-1914) or the PS/2-DC power boost cable (P/N 5000-1897) to supplement the power supplied to the Universal ECG. These cables connect from a USB, keyboard or mouse port to a socket on the Universal ECG's Serial (DB9) connector.

Depending on when you purchased your device you may have received a power boost cable that draws the required power from the USB port not the mouse port. If you did not receive a USB version, but require one, contact QRS Technical Support.